

GOAT

GOLDEN ARC TEAM

رؤية VISION

2030

المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA

COMPANY PROFILE

Goldenarcteam.net

INTRODUCTION :

Welcome to Golden Arc Team (GOAT), a forward-thinking technology company committed to helping organizations accelerate their digital transformation through innovative IT solutions, intelligent automation, and enterprise technologies.

At GOAT, we combine industry expertise with cutting-edge technologies to deliver reliable, scalable, and secure digital solutions that empower businesses to improve operational efficiency, strengthen cybersecurity, optimize decision-making, and achieve sustainable growth.

Whether implementing AI-powered analytics, developing enterprise ERP platforms, integrating with ZATCA regulations, or securing critical IT infrastructure.

GOAT serves as a trusted technology partner dedicated to delivering measurable business value.

Whether supporting government entities, commercial enterprises, industrial facilities, healthcare institutions, educational campuses, or data centers, GOAT delivers future-ready infrastructure designed to meet today's demands and tomorrow's technological advancements.

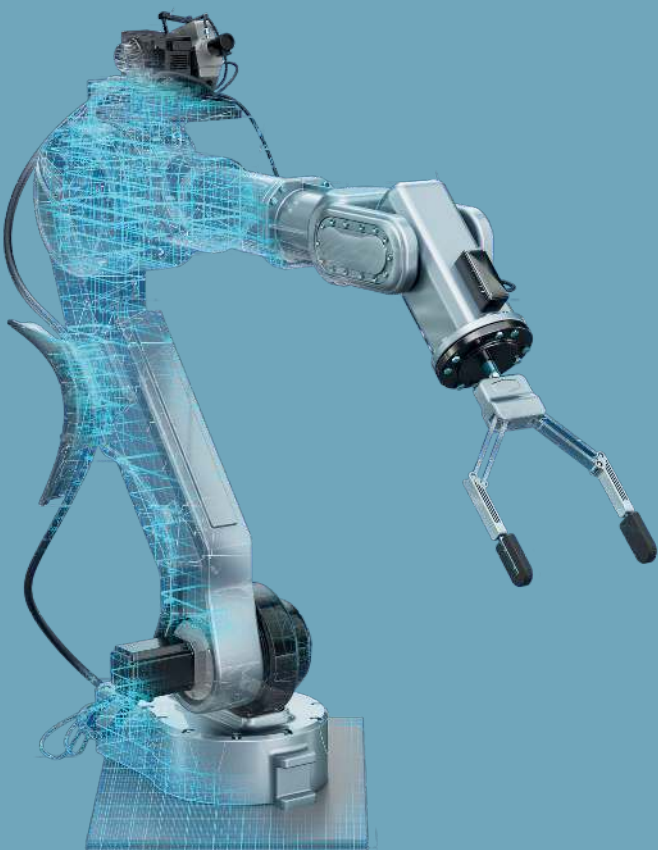


ABOUT COMPANY:

Golden Arc Team (GOAT) is an information technology solutions provider specializing in digital transformation, enterprise software, artificial intelligence, cybersecurity, cloud technologies, and IT consulting services.

Our multidisciplinary team consists of experienced software engineers, ERP consultants, AI specialists, cybersecurity professionals, infrastructure engineers, and IT service management experts who work together to provide comprehensive technology solutions for government organizations, private enterprises, SMEs, and industrial sectors.

We believe technology should simplify business—not complicate it. Every solution we develop is designed around efficiency, security, compliance, scalability, and long-term business success.

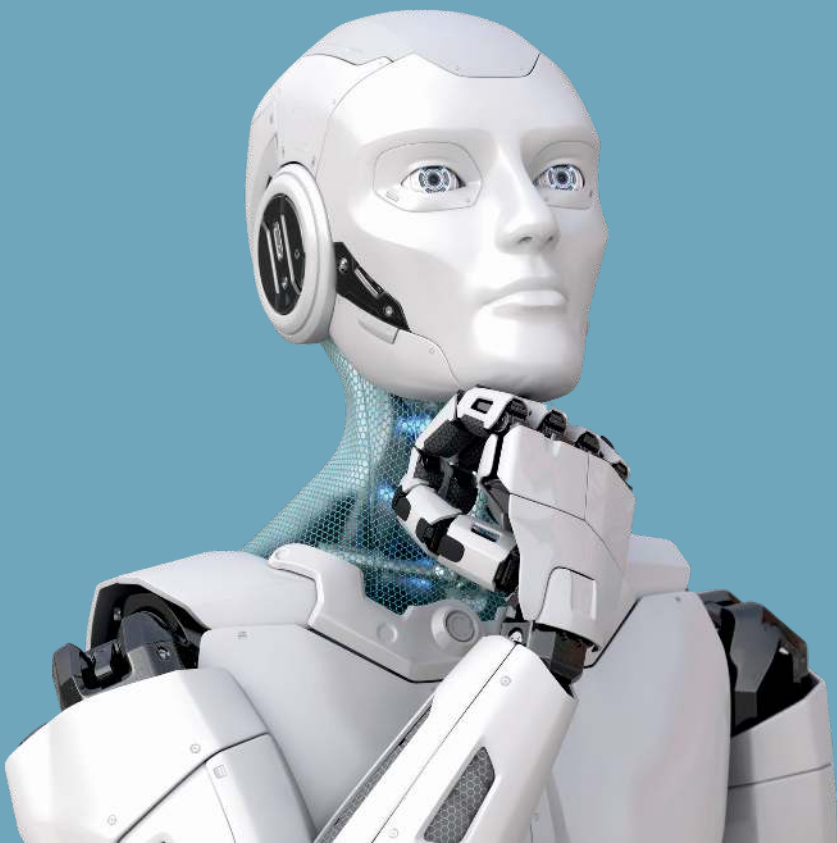


VISION :

To become one of the region's leading technology solution providers, recognized for innovation, excellence, reliability, and customer success in digital transformation and intelligent business solutions.

MISSION :

Our mission is to empower organizations through innovative technologies by delivering secure, intelligent, and scalable IT solutions that improve operational efficiency, enhance business intelligence, and create sustainable digital value for our clients.



OUR CORE VALUES:

- Innovation
- Integrity
- Customer Success
- Quality Excellence
- Digital Transformation
- Continuous Improvement
- Security First
- Professionalism
- Accountability
- Long-Term Partnerships



ORGANIZATION STRUCTURE :

GOAT

Board of Directors

Chief Executive Officer (CEO)

Sales & Marketing

Operations Director

Finance & Admin

Human Resources

Cyber Security Division

AI & Data Analytics

ERP Division

Software Development

Infrastructure & Cloud

ITSM & ITIL Consulting

Technical Support

Field Service Engineers

Project Management

Quality Assurance

A person's profile is shown in silhouette against a blue background. Overlaid on the person's face and head are various digital graphics, including a world map, bar charts, line graphs, and circular progress indicators, suggesting a focus on data and technology.

OUR WORK :

AI-Powered Analytics

Automated Dashboards:

Revenue tracking, customer retention metrics, and staff performance reports — all generated automatically from your raw business data, tailored for the Saudi market.

Peak-Hour Optimization:

We analyze historical and time-based patterns to predict peak demand, enabling smarter resource allocation and consistent service performance during critical hours.

Smart ERP Solutions

Automated Dashboards:

Enterprise resource planning that connects your operations, finance, and supply chain into one intelligent system. Users gain real-time visibility across every department, reducing manual overhead and enabling faster decisions.



Web Platforms & Cyber Security

Full-Stack Development & Protection:

End-to-end web platforms built for performance and scale, paired with enterprise-grade security — threat monitoring, compliance frameworks, and data encryption to safeguard your digital assets across every layer.

Zatca Integration

Automated Dashboards:

Our solution simplifies the "Integration Phase" by establishing a direct API link with ZATCA. We automate the generation of UBL 2.1 XML invoices, digital signatures, and QR codes, ensuring your business remains 100% compliant with Saudi Arabia's e-invoicing regulations without changing your existing workflow

ITSM & ITIL Consulting Services

We help organizations design, implement, and optimize IT Service Management frameworks aligned with ITIL best practices. Our services focus on improving service quality, operational efficiency, and customer satisfaction through structured processes and automation.

- 1 ITIL Process implementation**
- 2 SMDB Solution**
- 3 ITIL Process Platform integration**
- 4 Service performance**



IT Products & Supplies

Everything Your Workspace Needs, Delivered with Expertise

We supply a full range of personal computing products and peripherals — from laptops and desktop PCs to printers, ink cartridges, toners, and photocopying machines.

Whether you're equipping a single workstation or an entire office, GOAT delivers quality hardware and consumables sourced from trusted brands, with professional guidance to ensure you get exactly the right fit for your needs.

1 PC Computers & Laptops.

2 Photocopiers & Printers.



IT Field Services & Infrastructure

Hands-On Technical Support for Your Business Environment

GOAT provides hands-on technical services covering computer maintenance and repair, hardware diagnostics, and professional network setup and troubleshooting.

From structured cabling and Wi-Fi deployment to LAN configuration and connectivity optimization, our certified engineers ensure your IT environment runs smoothly, securely, and without interruption.

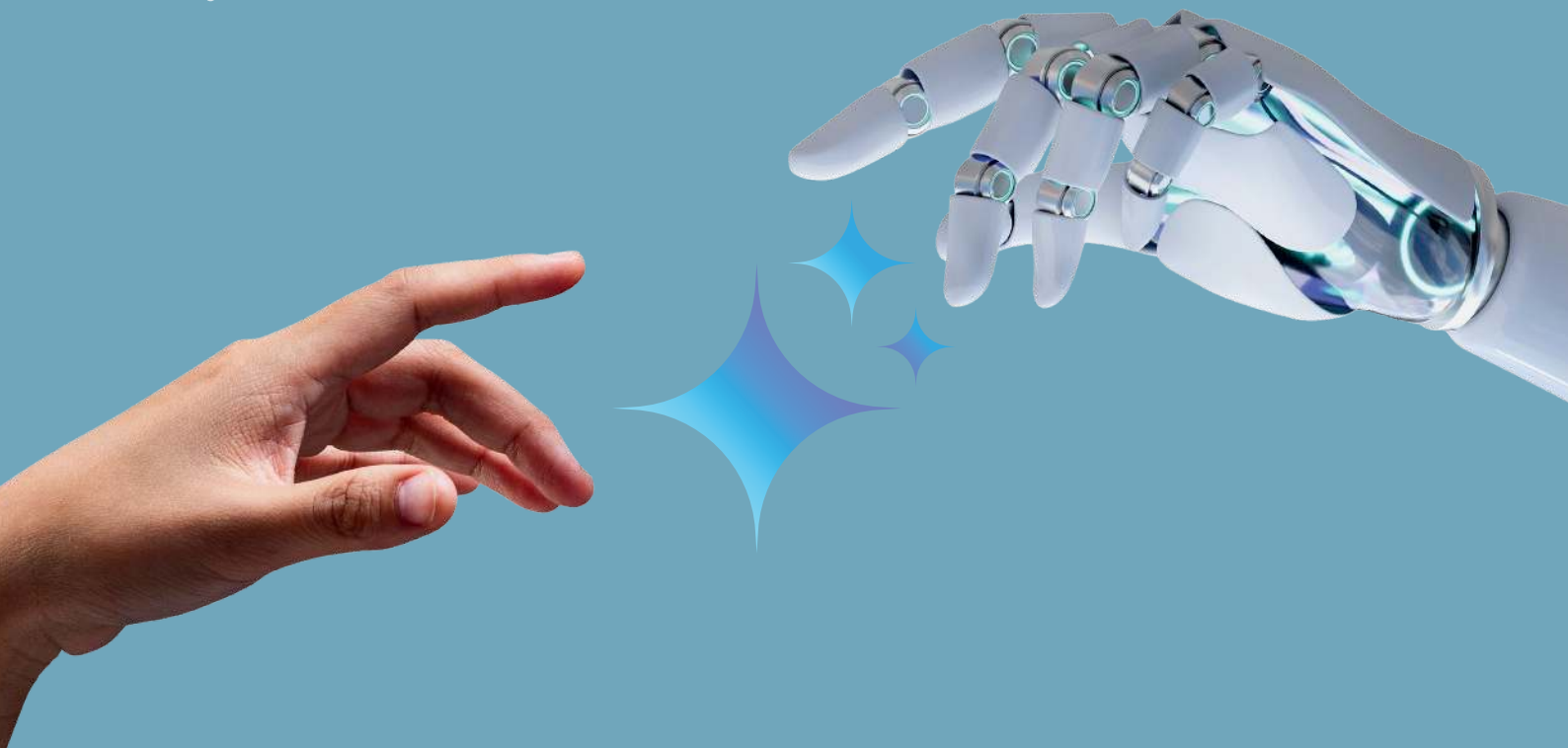
- 1 Computer maintenance & Repair.
- 2 Network setup & Cabling.



OUR SERVICES:

AI Solutions

Custom AI models and intelligent automation designed to streamline your operations and unlock hidden insights from your business data.



Our AI solutions are tailored to each client's business objectives, integrating seamlessly with existing systems such as ERP, CRM, and enterprise applications. By leveraging advanced machine learning, natural language processing, computer vision, and predictive analytics, we empower organizations to reduce operational costs, improve productivity, and make data-driven decisions with confidence.

OUR SERVICES:

Web Services

End-to-end web development and digital platform creation that drives engagement and delivers measurable business outcomes.

ERP Solutions

Enterprise resource planning systems that unify your operations, finance, and supply chain into one intelligent platform.

Cyber Security

Comprehensive security assessments, threat monitoring, and compliance frameworks to protect your digital assets and data.



Data Analysis

Python-powered analytics, automated dashboards, and actionable reports that turn raw business data into profit-driving decisions

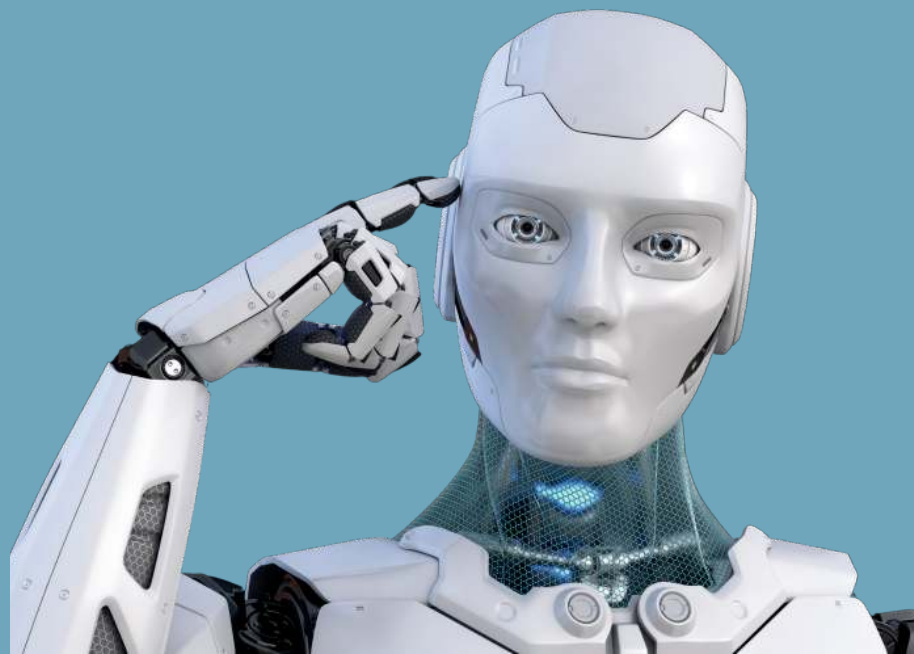
ITIL Consultation

IT service management aligned with ITIL best practices — from service design through build, delivery, and continuous improvement.



BUSINESS BENEFITS:

- Automates repetitive and time-consuming tasks
- Improves operational efficiency and productivity
- Accelerates decision-making with real-time insights
- Enhances customer engagement and satisfaction
- Reduces operational costs and human error
- Enables predictive business planning
- Strengthens risk management and fraud detection
- Increases revenue through intelligent recommendations
- Provides scalable and future-ready business solutions
- Supports continuous innovation and digital transformation



OUR APPROACH :

At GOAT, we follow a structured AI implementation methodology:

Business Assessment:

Understand objectives, challenges, and opportunities.

Data Preparation:

Collect, clean, and organize high-quality data.

Solution Design:

Develop AI models tailored to business needs.

Integration:

Connect AI capabilities with existing enterprise systems.

Deployment :

Implement scalable, secure, and high-performance AI solutions.

Monitoring & Optimization:

Continuously improve models to maximize accuracy and business value.

INDUSTRIES WE SERVE :

Our AI solutions support organizations across various sectors, including:

Government

Healthcare

Finance & Banking

Retail & E-Commerce

Manufacturing

Construction

Logistics & Supply Chain

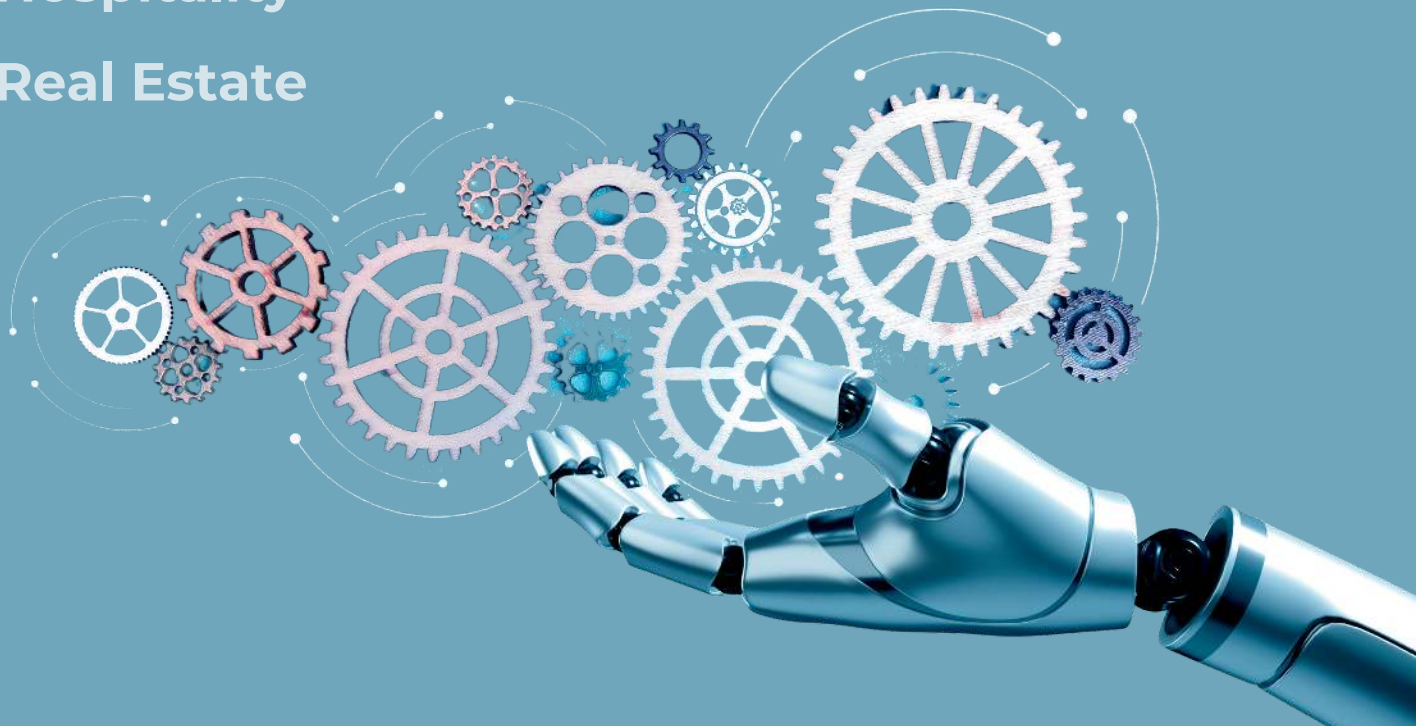
Education

Oil & Gas

Telecommunications

Hospitality

Real Estate



CONTACT US:



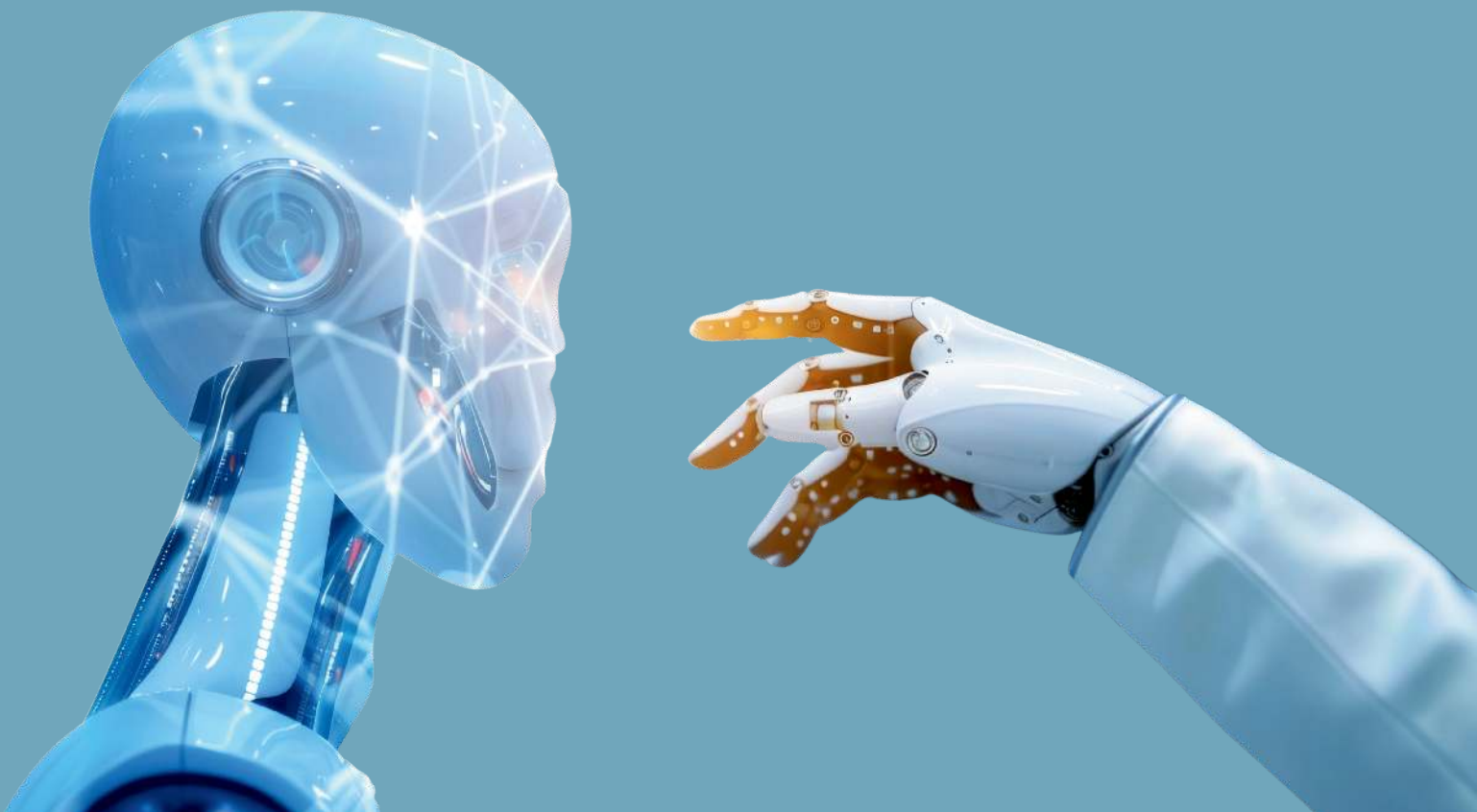
Tech@goldenarcteam.com.sa



+966547042253



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**“Innovating Today...
Transforming Tomorrow”**

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